# Branding GenuineContact way

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## WHY BRANDING?

"Branding is directing how other people think and feel about you." (Brand the Change, 2017)

If we don't frame how the Genuine Contact Way wants to be thought of, others will frame it as they see fit ABN AMRO

I NEED A BANK! WHICH BANKS DOI KNOW?



I PREFER ING DIRECT.

WHAT DO I KNOW

**ABOUT THEM?** 



RIGHT FOR ME?



ARE THEY



no negative reviews found online

sponsor youth soccer in my old eighbourhood

wasn't there a scandal in 2008? let me check...



billboards in town recently



(Brand the change, 2017)



YEP. LET'S GO FOR ING DIRECT

HSBC

BNP Paribas

ING direct





BNP Paribas: large & old

fashioned

ABN AMRO experts in investments, not what I'm looking for right now

HSBC: high-end, out of my

ING Direct: online.





### **BRAND POSITION** ON PEOPLE'S **MINDS**

Internally, a brand supports purpose, is a compass for direction and one filter in decision making. Branding is choosing. The brand can not be everything to everyone. If the brand tries to be everything to everyone it ends up being nothing to nobody.

### STRONG BRAND

- Should yield good business
- Creates more and longer interactions with your audience.
- Builds more loyalty, referrals and repeat business
- Helps attract the best people
- Helps attract great strategic partnerships

#### I want these people to contact Genuine Contact Way!

#### If Your Team Has a High Turnover Rate, It's Time to Re-Evaluate

No one wins when there's constant employee turnover. Luckily, there are a few things you can do to mitigate this pervasive problem.



BY LESLEY PYLE • SEP 13, 2022

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hen you're in the early stages of business, it can be tempting to try to save money by hiring as few employees as possible and paying them less than they deserve in order to keep your overheads low.

ver, there are several reasons

#### Here's Why So Many Companies Are Losing Employees Shortly After Onboarding

In today's business environment, no industry is safe from the extraordinarily expensive problems of talent turnover. Here's why — and how leaders can keep employees engaged and committed.



BY **CHRISTOPHER ALLEN** • OCT 24, 2022

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as America lost the will to work, or have organizations lost the will to connect with talent? Today's

^ less leaders are faced with

#### High employee turnover damaging company culture, research suggests

Experts warn that despite the discomfort, organisations need to understand the reasons behind significant staff attrition

by Yoana Cholteeva | 10 August 2022

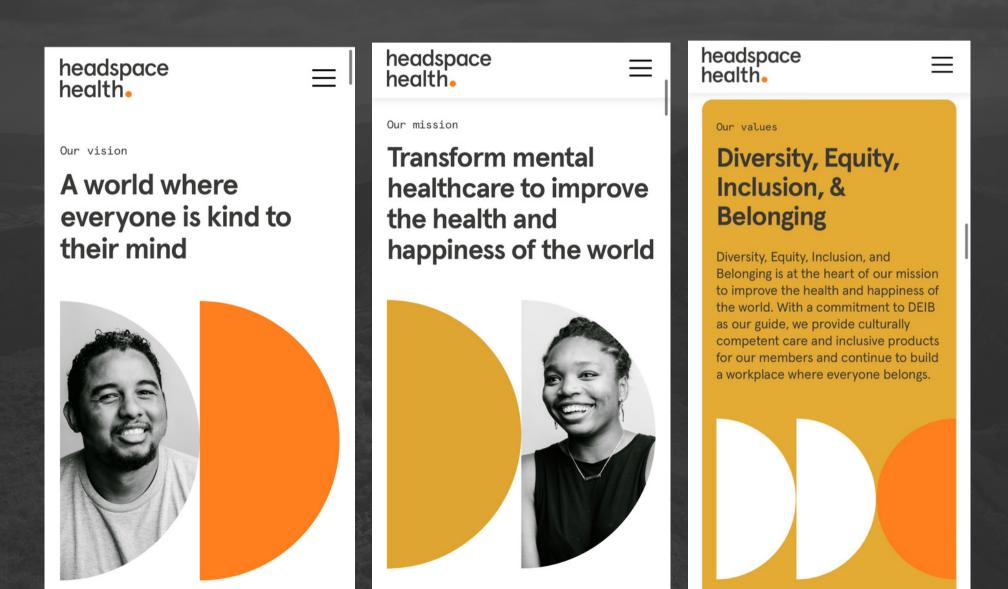


# WHAT TO DO NOW?!

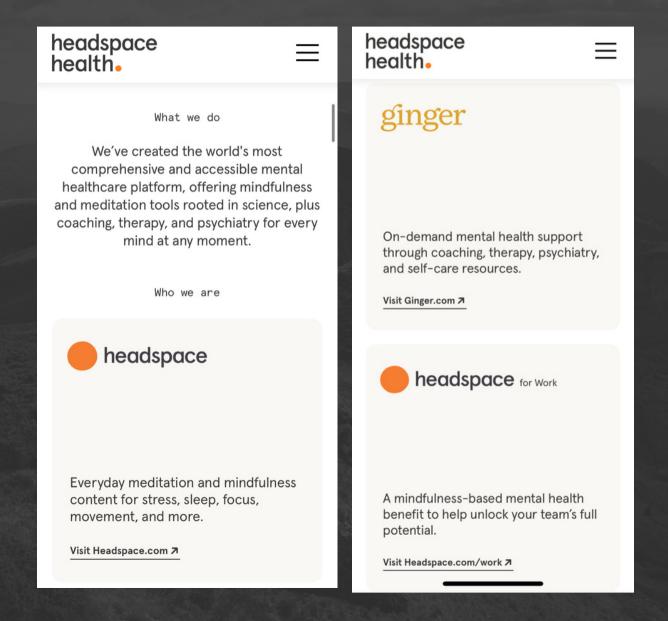
We are on a journey to clarify the brand vision and brand mission for the Genuine Contact Way.

Let's check out some examples...

#### How does the brand vision and mission connect?



#### How does the brand vision and mission connect?



## TIPS FOR BRAND VISION

Brand vision, everything starts from here!

For people to follow the Genuine Contact Way, we must understand the vision that the Genuine Cotact Way provides for people, what the opportunity is. If we want to lead change, we have to be able to paint people a picture of where we want to take them.



Solarcity wants
to see a world
where
renewable
energy is
cheaper than
fossil fuels.

Creative Commons seeks to realize the full potential of the Internet- universal access to research and education, full participation in culture- to drive a new era of development, growth, and productivity.

ColorOfChange
wnats to see a US
where all Americans
are represeted,
served and protected
regardless of race or
class.

Designathon Works is striving for a world where all children's creativity is cultivated to use technology for a better world.

Habitat for
Humanity is
working towards a
world where
everyone has a
decent place to live.

SpaceX wants to see 1 million people on Mars.

## TIPS FOR BRAND MISSION

A mission describes what you do to work towards your idea for change. The simpler and more memorable the mission is, it will provide the more clearly to people.

People wants to know exactly what the Genuine Contact Way can accomplish.



#### Keep it short!

Professionals recommend mission statements should never be longer than eight words. Potential clients are not interested in a bunch of jargon. They want to know exactly what we are trying to accomplish. Cut to the chase with a simple eight word formula: a verb, a target population, and an outcome that implies something to measure, in eight words or less.

'Rehabilitate coral reefs in the Western Pacific'
'Prevent mother-child transmission of HIV in Africa'
'get Zambian farmers out of poverty'

Google intends to organize the world's information and make it universally accessible and useful.

GirlEffect works to change the world for girls, so girls can change the world. SolarCity aims to accelerate mass adoption of sustainable energy.

ClientEarth
mobilises activist
lawyers committed
to securing a
healthy planet.

The school of Life is devoted to developing emotional intelligence, offering a variety of programs and services concerned with how to live wisely and well.

Patagonia seeks to build the best products while causing no unnecessary harm and using its business to inspire and implement change.

Space X
revolutionizes space
technology, with the
ultimate goal of
enabling people to
live on other planets.

Factory45 is fighting fast fashion one entrepreneur at a time.

Nest reinvents unloved but important house products.

MD Anderson
Cancer Center is
working to
eradicate cancer.

ColorOfChange is strengthening black America's political voice using the Internet. The movement keeps members informed and gives them ways to act on pressing issues facing black people in America.

Acumen raises charitable donations to invest in companies, leaders, and ideas that are changing the way the world tackles poverty.

## BRAND THE WAY, GC WAY

BrandOwls