



THE GENUINE CONTACT™ WAY OF WORKING

Orientation to the Strategic Plan Refresh

This session was originally held on October 5 and October 7, 2020. During the session, we opened the Whole Person Process Facilitation container for this whole strategic plan refresh process. Participants were oriented to all of the parts of the work we are doing during this process to develop a clear picture of our process and a sneak peak into what strategic planning the Genuine Contact way looks like. The process was designed to help you better understand how the contributions you might make in the other parts of the process will fit into the bigger picture.

This guidebook is being provided to you to support your self-orientation to this Strategic Plan Refresh process. You may wish to participate in this orientation prior to participating in other parts of the process, if you feel this would support you in your best learning and participation. There is no requirement to complete this orientation before participating in other parts.

[You can learn more about the entire Strategic Plan Refresh here.](#)

This guidebook accompanies an audio recording of the session held on October 5. [You can listen to it here.](#) While you are listening, use the prompts on the following pages to complete the recommended activities on your own.

If you're interested, please share your answers, insights, and questions with the Strategic Plan Refresh Team. You can reach us at pd@genuinecontact.net.

Transfer In

Please choose a reflection card at <https://www.dalarinternational.com/transfer-in/>



What does this card convey to you about the next phase of the international Genuine Contact Organization?

Hopes & Fears



What are your hopes and fears for this strategic plan refresh process?

What do you need for this process to feel successful?



Based on your experiences up to now, and everything you've heard and experienced during the Transfer In and Hopes & Fears, what do you need for this process to feel successful?

Exploring the Strategy Focused Organization



What is a strategy focused organization?

What are behaviours of individuals within a strategy focused organization?

What are the benefits of the organization in investing in being a strategy focused organization, if any?

Would you like to work in the organization that you have described, achieving the benefits you listed?

Do you experience such an organization in our international Genuine Contact Organization?

What's Next?

There are 3 additional opportunities to participate in whole system collaborative meetings that will contribute to the development of our updated operating matrix and refreshed strategic plan. [You can RSVP here](#) to receive login details for the sessions you wish to participate in. And remember to bookmark the [Strategic Plan Refresh Information](#) Centre to stay up to date on all of what's happening within this process.

These sessions include:

Part 2: Organizational Health and Balance Assessment

Option 1: October 12, 9am-12pm CEST / Option 2: October 19, 3-6 pm CEST

In this session, we will be doing an organizational health and balance assessment (as taught in Foundational Module 2 of the program) to make a picture of our organization in its current state. You'll have the opportunity to experience this process first hand (which will support your ongoing learning of how to apply this module) and contribute your experience of our organization. Our collective experience is best expressed when many voices can contribute. The outputs of this process not only give us a snapshot of where we are today, but can also be compared to our previous assessment from 2017 to see how we have grown and changed together.

Part 3: Storytelling

Option 1: November 4, 5-8pm CET / Option 2: November 5, 3-6pm CET

In this session, we will invite your stories about working with Genuine Contact and being a part of our international Genuine Contact Organization. Whether you are new to Genuine Contact or have been developing mastery in the Genuine Contact way of working for a long time, odds are you have a story to share. These stories help to make up the fabric of our organization and this session will give us the opportunity to share them and build them into the collective memory of our organization.

Part 4: Open Space Technology Meeting

Option 1: November 12, 3-6pm CET / Option 2: November 13, 9am-12pm CET

In this session, you will be invited into conversations that explore issues and opportunities for the future of Genuine Contact and our international Genuine Contact Organization. You'll be invited to post topics you are passionate about (though there is no requirement to post a topic) and to participate in conversations that interest you about our future possibilities.